

Are forgotten passwords locking stress into your work?

Get SummitAI to unlock your productivity.



AD Password Management is a repetitive, time consuming activity for administrators or service desk agents. Generating, renewing, unlocking and resetting forgotten passwords takes time, simply because these requests are so frequent in the enterprise, and the total time spent adds up to a significant percentage of the help desk or admin activity. Additionally, forgotten passwords are a stressful experience for the end user, as they have to run around for help without access to their machines.

SummitAI AD Password Management feature automates much of the manual password management activities for the administrator. The benefits of this automation are:



Saves time and manual effort for the service desk agent that they can utilize for other issues



Smooth password reset/unlock experience for end users



Enhanced security over the password unlock/reset process as manual intervention is eliminated



Ensures privacy at all times during a password reset operation

The different functionalities of SummitAI AD Password Management feature are:

- Automated unlock or reset of account-based on verification of identity of the requester, that includes Question Answers or OTP-based authentication
- Configure and map security questions and user specified inputs in order to reset password
- Credential Provider option wherein a user can unlock/reset the account from lock screen (CTRL+ALT+DEL screen)
- Set password length and other specifications for the password
- Configure password settings including expiry period, captcha, etc.
- Additional privileges for other specified users for resetting password on AD user's behalf
- Set up and customize the messages and notifications that are to be generated at each stage of the activity

All in all, once set up for an enterprise, the password management related activities are completely automated, freeing up hours of valuable time for the service desk to focus on other activities, and at the same time improving response time and user experience, while maintaining strict security.

For a demo, [contact](#)



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