

SymphonyAI Summit GDPR Document



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SymphonyAI Summit Documentation Team

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What is GDPR?

The **General Data Protection Regulation** (GDPR) is a regulation in EU law on data protection and privacy for all individuals within the European Union (EU) and the European Economic Area (EEA) to give users more control over their personal data.

SymphonyAI Summit Application is GDPR-Compliant

The SymphonyAI Summit application complies to GDPR rules. Under GDPR regulations, the users need to provide their consent to allow other users to view their personal data. After the user acceptance, the personal data will be stored in the SymphonyAI Summit application in an encrypted form. The following fields are considered as personal data, encrypted, and stored: **Joining Date, E-mail ID, Login ID, Country, Address, Contact Number, Mobile Number, State, City, Pin, Role** and **NT Login ID.** If any of these fields are blank, data for the blank fields will not be encrypted and stored.

Note:

- GDPR is not enabled on the SymphonyAI Summit Application by default. The organizations need to contact the SymphonyAI Summit Support team to enable GDPR on their instance of Application.
- DB user which is configured with SymphonyAI Summit application will be having access to decrypt the data.

GDPR Migration Tool

Using the SymphonyAI Summit – GDPR Migration Tool [v1.0.0.0], the Administrators can encrypt the customer-sensitive data.

By using the GDPR Migration Tool, the Administrators can perform the following:

- Enable GDPR
- Disable GDPR

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Launching SymphonyAI Summit Tool

File Home Shar	Manage SummitA	SetupTools				- 0	×
Pin to Quick Copy Paste access	Copy path Paste shortcut	name New folder	Properties	Select all Select none Invert selection			
Clipboard	d Organize	New	Open	Select			
$\leftarrow \rightarrow \land \downarrow \square \rightarrow 2$	ummitAlSetup lools				~ O	Search SummitAlSetup lools	م
	Name	Date modified	Type S	ize			
a contractor	DBUpgrade Scripts	03-07-2019 19:49	File folder				
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Investigation of the second	Tools	14-10-2019 17:32	File folder				
# Potent /	AppUpgrade_Config_ServicesAndExes	12-08-2019 15:44	XML Document	2 KB			
Colling:	AppUpgrade_Config_Settings	04-10-2019 15:53	XML Document	2 KB			
longerCorrect Re-	AppUprade_Folders_Config	18-09-2019 17:59	XML Document	1 KB			
Same Pri	CustomerInfo	17-10-2019 12:36	XML Document	2 KB			
Second Print	DBUpgrade_config	19-07-2019 19:02	XML Document	3 KB			
	DDM_config	24-07-2019 16:14	XML Document	69 KB			
 Coattine Count/Files 	GDPR_config	19-07-2019 19:02	XML Document	16 KB			
 Institute 	ICSharpCode.SharpZipLib.dll	20-06-2019 14:15	Application exten	202 KB			
	🛝 summit	19-07-2019 19:02	lcon	1,057 KB			
the PC	A SummitAlTools	17-10-2019 12:13	Application	8,611 KB			
and Television	SummitAlTools.exe	16-10-2019 17:31	CONFIG File	2 KB			
	SummitAlTools.pdb	14-10-2019 17:29	PDB File	336 KB			
	SummitSecurity.dll	30-04-2019 13:28	Application exten	8 KB			

Figure: SymphonyAI Summit Tools setup

1. Run the setup for **SymphonyAI Summit Tools.** The **SymphonyAI Summit – DB Upgrade, GDPR Migration, Application Upgrade, and Configuration Editor** options are displayed.

AN 9	SummitAl Tools	—	\times
	DB Upgrade	GDPR Migration	
	Data Masking	Application Upgrade	
	Configuration Editor		

Figure: SymphonyAI Summit Tools

2. Click **GDPR Migration** in the **SymphonyAI Summit Tools**. The **SymphonyAI Summit – GDPR Migration Tool** window is displayed.

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🛝 Symphony SummitAl - GDPR Mi	gration Tool [v1.0.	0.0]		_		×
Object List		<u>Update DB Details</u>	Open Master Key	<u>Grant/Revoke Use</u>	er Access	<u>Refresh</u>
	Database Detail	s				
	DB Server	192.168.50.115				
	DB Name	GDPRBak				
	User ID	sa				
	Password	•••••				
		Test Connect and Update DB	Details			
	_		_			
			×			
	Updated Succe	ssfully! Application will be resta	nted.			
			ок	En	able GDPR	
				Run		
				Dis		
				Run No		

Figure: Database Details

- 3. Click **Update DB Details**. The **Database Details** pop-up window is displayed.
- 4. Provide **DB Server**, **DB Name**, **User ID**, and **Password**.
- 5. Click **Test Connect and Update DB Details**. A pop-up window is displayed with the following message, *"Updated Successfully! Application Will be restarted"*. Click **OK** to restart the application.

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Enabling GDPR

<i>2</i> 00		Symphony SummitAI - GDPR Migration Tool [v1.0.0.0]	_ 🗆 X
Object	t List	Update DB Details Open Master Key Grant	/Revoke User Access Refresh
	SN	TableName ColumnName	
•	1	User_Master EmailD	
	2	User_Master Fm_UID	
	3	User_Master Country	
	4	User_Master Address	
	5	User_Master ContactNo	
	6	User_Master MobileNo	
	7	User_Master Role	
	8	User Master State	
	9	Confirmation	X
	10 11 12	You selected option to Enable GDPR and SummitAl application will not be accessable till migration, do you want to continue further?	
		Yes No	
			Enable GDPR
			Run GDPR Scripts
			Disable GDPR
			Run Non GDPR Scripts

Figure: Enable GDPR

On the Symphony SymphonyAI Summit – GDPR Migration Tool, click **Enable GDPR**. A pop-up window with the following message is displayed, "*You selected option to Enable GDPR and SymphonyAI Summit application will not be accessible till migration, do you want to continue further?*". Click **OK** to restart application. The *Migration is in Progress* is displayed.

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Disabling GDPR

🛝 Sj	ymphony SummitAl - GDP	R Migration Tool [v	1.0.0.0]				\times
Objec	t List		<u>Update DB [</u>)etails <u>Open Mas</u>	ter Key Grant	/Revoke User Access	<u>Refresh</u>
	SN		TableName		ColumnName		
•	1		User_Master		EmailID		
	2		User_Master		Fm_UID		
	3		User_Master		Country		
	4		User_Master		Address		
	5		User_Master		ContactNo		
	6		User_Master		MobileNo		
	7		User_Master		Role		
	8		User Master		State		
	9	Confirmation			×		
	10	_					
	11	You sel	ected option to Disable GD	PR and SummitAl			
	12	to cont	ation will not be accessable tinue further?	till migration, do	you want		
			1				
			l	Yes	No		
						Run GDPR Scrip	ots
						Disable GDPR	
						Run Non GDPR Se	cripts

Figure: Disable GDPR

On the **SymphonyAI Summit– GDPR Migration Tool**, click **Disable GDPR**. A pop-up window the following message is displayed, "You selected option to Disable GDPR and SymphonyAI Summit application will not be accessible till migration, do you want to continue further?". Click **Yes**.

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Data Encrypted View in SQL Query Server After Migration

The sensitive data is encrypted and viewed in encrypted code format in Microsoft SQL Server Management Studio tool, see Figure: SQL Query Server below for reference.

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olbo	542.4	select	User ID. User	Name.NT UID.EmailID.Frm UID.Joindate.country.Ac	dress.Contactno.Mobileno.Role.State.City.Pin fr	om user master	+
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	100 %	•					>
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		UserID	UserName	NT_UID	EmailD	Fm_UID	Joindate 🔺
	1	1	Ranjini	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000F209D4E	0x00E98A8CCDF8604B91CEEEFC2F60A2360100000DBCDC6	0x00E98A8CCDF8604B91CEEEFC2F60A2:
	2	2	Manasa	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A236010000003F722EC	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000EE47247	NULL
	3	3	Raghu	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A236010000001553CAC	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000A93D396	NULL
	4	4	Megha natraj	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000A8985F	0x00E98A8CCDF8604B91CEEEFC2F60A2360100000050FAF02	0x00E98A8CCDF8604B91CEEEFC2F60A2360100000051A91EE	NULL
	5	5	Neha Kumar	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A236010000009B7A0A1	0x00E98A8CCDF8604B91CEEEFC2F60A236010000001C44465	NULL
	6	6	hyma	0x00E98A8CCDF8604B91CEEEFC2F60A236010000007364A2	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000BDD82	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000FD23BDA	NULL
	7	7	Prabu	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A23601000002323117	0x00E98A8CCDF8604B91CEEEFC2F60A236010000001632EEF	NULL
	8	8	Neel	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000F48609B	0x00E98A8CCDF8604B91CEEEFC2F60A2360100000063AF987	NULL
	9	9	Gunasekar	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A236010000003CC172	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000A3B57B6	NULL
	10	10	Manish K K	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A236010000002783295	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000D48B333	0x00E98A8CCDF8604B9TCEEEFC2F60A2
	12	10	shivani	NULL	0X00E98A8CCDF8604B91CEEEFC2F60A2360100000036F6EF7	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000F829CA8	NULL
	12	12	shivani i	NULL	0x00E96A8CCDF8604B91CEEEC2F60A23601000000CF9BC08	0x00E38A6CCDF8604B51CEEEEC2F60A236010000008AD63A5	NULL
	14	14	ariveriz.	NULL	0x00E90A0CCDF0004B91CEEEC2E00A23001000000F4AC3A0	0x00E90A0CCDF0604B91CEEEEC2F00A230010000000351625	NULL
	15	15	manasaSD1	NULL	0v00E98480CDE8604B91CEEEEC2E6042360100000035B7844	0x00E9848CCDE8604B91CEEEEC2E60423601000000B3E5D28	NULL
	16	16	radhuSD1	NULL	0x00E98A8CCDE8604B91CEEEEC2E60A236010000002B1A277	0x00E98A8CCDF8604891CEEEFC2E60A2360100000029447E96	NULL
	17	17	prateek 1	NULL	0x00E98A8CCDF8604B91CEEEFC2F60A23601000000F5A1685	0x00E98A8CCDF8604B91CEEEFC2F60A236010000006D825F7	NULL
	4						

Figure: Encrypted Data

GDPR End User Flow



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After user Sign-in in web application, if <u>GDPR</u> is enabled, you are redirected to the **GDPR CONSENT FORM**. Accepting this consent by clicking the **ACCEPT** button is considered that you are agreeing to display your personal data to the Analysts and Administrators of the SymphonyAI Summit application.

GDPR CONSENT FORM
The General Data Protection Regulation (GDPR) is a regulation in EU law on data protection and privacy for all individuals within the European Union (EU) and the European Economic Area (EEA) to give users more control over their personal data.
The SummitAl application complies to GDPR rules. Under GDPR regulations, you need to provide your consent to allow other users to view your personal data. After your acceptance, the personal data will be stored in the SummitAl application in an encrypted form. The following fields are considered as personal data, encrypted, and stored: Joining Date, E-mail ID, Login ID, Country, Address, Contact Number, Mobile Number, State, City, Pin, and Role. If any of these fields are blank, data for the blank fields will not be encrypted and stored.
Who Can See Your Personal Data?
If you accept to display your personal data, the personal data will be displayed to the Analysts and Administrators of the SummitAl application. Users who have access to view reports may also be able to view your personal data.
Why Do We Store Your Personal Data?
The Analysts/Administrators will use your personal data to contact you related to the various requests that are raised for you in the SummitAl application.
What Happens If You Click ACCEPT?
If you click ACCEPT on this form, you agree to display your personal data to the above-mentioned users. You will be re-directed to the SummitAl home page and you can continue to use the Application.
What Happens If You Click DECLINE?
If you click DECLINE on this form, your personal data will be wiped out from all our records. You will not be able to use the SummitAl application anymore. The next time you try to use the Application, you will receive the GDPR Consent Form pop-up again. Click ACCEPT to allow displaying of your personal data and continue to use the Application.
I have read the above information and accept.
ACCEPT DECLINE

Figure: GDPR CONSENT FORM

The following pop-up window with a confirmation message is displayed, when you click **ACCEPT** button.

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GDPR CON	SENT FORM		
The General Dat	a Protection Regulation (GDPR) is a regulation in EU law on data protection and privac	y for all individua	ls within the
The SummitAl a	GDPR Consent Form - ACCEPT	X	r users to view
your personal d following fields a Number, Mobil stored. Who Can See Ye	You have agreed to display your personal data to the Analysts and Administrato having access to view reports) of the SummitAl application. Your personal data v in an encrypted form in SummitAl database. The data will be used for processin requests in SummitAl. Click OK to proceed.	ors (or users will be stored og various	n. The is, Contact hcrypted and
If you accept to application. Use	ОК	Cancel	summitAl
Why Do We Stor	re Your Personal Data?		
The Analysts/Adr SummitAl applica	ninistrators will use your personal data to contact you related to the various requests the ation.	at are raised for y	ou in the
What Happens	f You Click ACCEPT?		
If you click ACCE SummitAl home	PT on this form, you agree to display your personal data to the above-mentioned users. ¹ page and you can continue to use the Application.	You will be re-dire	cted to the
What Happens	f You Click DECLINE?		
If you click DECL application anym allow displaying	INE on this form, your personal data will be wiped out from all our records. You will not to nore. The next time you try to use the Application, you will receive the GDPR Consent Fo of your personal data and continue to use the Application.	oe able to use the orm pop-up again	SummitAl . Click ACCEPT to
I have read t	he above information and accept.		
		ACCEPT	DECLINE

Figure: GDPR CONSENT FORM - ACCEPT pop-up window

If you click **OK** on the **GDPR Consent Form - ACCEPT** pop-up window, you are redirected to the home page of the SymphonyAI Summit application. Below mail will be sent to user.

If you click **Cancel**, the control remains in the **GDPR CONSENT FORM** screen.

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Dear John, You have agreed to display your personal data to the Analysts and Administrators of the SummitAI application. Users with access to view reports may also be able to view your personal data. Your personal data is encrypted and stored in SummitAI databases for purposes mentioned in the GDPR Consent Form. You can continue to use the Application.	
Regards, SummitAl Admin Team	

1. If you click **DECLINE** on the **GDPR CONSENT FORM**, your personal data will be wiped out from the SymphonyAI Summit database records. The following pop-up window with a confirmation message is displayed, when you click **DECLINE**.

GDPR CON	SENT FORM	
The General Dat	ta Protection Regulation (GDPR) is a regulation in EU law on data protection and privacy for all individua	als within the
The SummitAl a	GDPR Consent Form - DECLINE	r users to view
your personal d following fields Number, Mobil stored.	You have declined to display your personal data to the other users of the SummitAI application. Your personal data will no longer be displayed and will be wiped out of SummitAI database. You will not be able to access the SummitAI application. Click OK to proceed.	n. The is, Contact hcrypted and
Who Can See Ye		
If you accept to application. Use	OK Cancel	SummitAl
Why Do We Stor	re Your Personal Data?	
The Analysts/Adu SummitAl applic	ministrators will use your personal data to contact you related to the various requests that are raised for y ation.	you in the
What Happens	If You Click ACCEPT?	
lf you click ACCE SummitAl home	PT on this form, you agree to display your personal data to the above-mentioned users. You will be re-dire page and you can continue to use the Application.	ected to the
What Happens	If You Click DECLINE?	
If you click DECL application anym allow displaying	INE on this form, your personal data will be wiped out from all our records. You will not be able to use the nore. The next time you try to use the Application, you will receive the GDPR Consent Form pop-up again of your personal data and continue to use the Application.	e SummitAl h. Click ACCEPT to
I have read t	he above information and accept.	
		DECLINE
Figure: GDI	PR Consent Form - DECLINE pop-up window	

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If you click **OK**, on the **GDPR Consent Form - DECLINE** pop-window, you will not be able to use the SymphonyAI Summit application anymore. The next time you try to use the Application, you will receive the **Consent Form** pop-up again. Click **ACCEPT** to allow displaying of your personal data and continue to use the Application. Below mail will be sent to user and administrator.

Dear John, You have declined the GDPR Consent Form. Your access to the Application is revoked. You will not be able to use the SummitAI application. Your personal data is wiped out from our records. However, if you want to reset your access to the SummitAI application, you can do so, using the following method:
Click here to sign in to the Application and click Accept in the GDPR Consent Form
Regards, SummitAl Admin Team

2. If the user tries to log in to the SymphonyAI Summit application after declining the **GDPR CONSENT FORM**, the pop-up window given below is displayed.



Figure: GDPR Consent Form Declined - Accept Now?

If you click **OK** on the **GDPR Consent Form Declined - Accept Now?** pop-up window, you will be redirected to the **GDPR CONSENT FORM**. If you click **Cancel**, you will be logged out of the SymphonyAI application. The below mail will be sent to user.

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Dear John,

You have agreed to display your personal data to the Analysts and Administrators of the SummitAl application. Users with access to view reports may also be able to view your personal data. Your personal data is encrypted and stored in SummitAl databases for purposes mentioned in the GDPR Consent Form. Your access to the Application is reset and you can continue to use it.

Your personal data will by synched up and displayed in the next Application refresh cycle.

Regards, SummitAl Admin Team

Mobile Application

If the user logs in from Mobile Application, and the user hasn't accepted the GDPR Policy in Web,

then the below message should reflect in the mobile app:

Please click **Accept** in the GDPR Consent Form in the SymphonyAI Summit web application to continue to use the SymphonyAI Summit Mobile app.

GDPR Status Report

A new **GDPR STATUS REPORT** page (**Reports** > Click **Select Module** drop-down list> Select module as **Admin** > Select **GDPR Status Report** from the **REPORTS** drop-down list) is added. The GDPR Status Report gives detailed information about which users have Accepted GDPR, which users have declined GDPR, which users have accepted GDPR after declining it, and which users have taken no action. On the **FILTERS** pop-up of the **GDPR STATUS REPORT** page, the following new fields are added:

- GDPR Status
- Domain
- Location
- User Name

Users can select the status type, for which they want to view the **GDPR Status Report**, from the **GDPR Status** drop-down list. The users can also select the **Domain** and **Location** for which they want to the

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view the GDPR Status Report. The users can view the GDPR Status Report for a user by searching the user's User Name/E-mail ID in the **User Name** field.

GDPR STATUS REPORT			Admin -	C
Records Per Pa	age 15 ×	1 - 15 of 174 « < 1	2 3 4 5 6 Z 8 9 10 2 2 ACTION	ers NS
User ID	User Name	Email ID	Status Last Updated On →	< C
1	Ranjini		No Action Taken EXPORT TO	EXCEL
2	Manasa		No Action Taken	K
3	Raghu		No Action Taken	ALL
4	Megha		No Action Taken	
5	Neha	No. of Concession, Name of Street, or other	No Action Taken	
6	hyma	Second Strends whereas and sec-	No Action Taken	
7	Prabu	and the definition of the second second	No Action Taken	
8	Neel	of the Association States	No Action Taken	
9	Gunasekar	and sector states in all	No Action Taken	
10	Manish	the state of the state of the state	No Action Taken	
11	shivani	The second second second second	No Action Taken	

Figure: GDPR STATUS REPORT

Data Masking

SymphonyAI Summit is working on roadmap activity to enable masking on all the information stored in the database. After this change, no information in the database would be visible in the clear text format for any db administrators/cloud administrators.

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