



SymphonyAI Asset Management

Asset Management

Physical or virtual, the asset base and its usage, has a marked impact on the operational success of an enterprise. Asset Management is a process that's responsible for tracking and reporting the value and ownership of assets throughout their life cycle.

SymphonyAI Asset Management, an ITIL 2011 certified solution, helps organizations to manage cost, mitigate risk, compliance, and improve return on investments with an operational approach. It also helps increase organizational efficiency by facilitating the management of both IT and non-IT assets across the entire asset life cycle right from planning, requisitioning and allocation to retirement, and disposal.

Key features

Asset lifecycle management

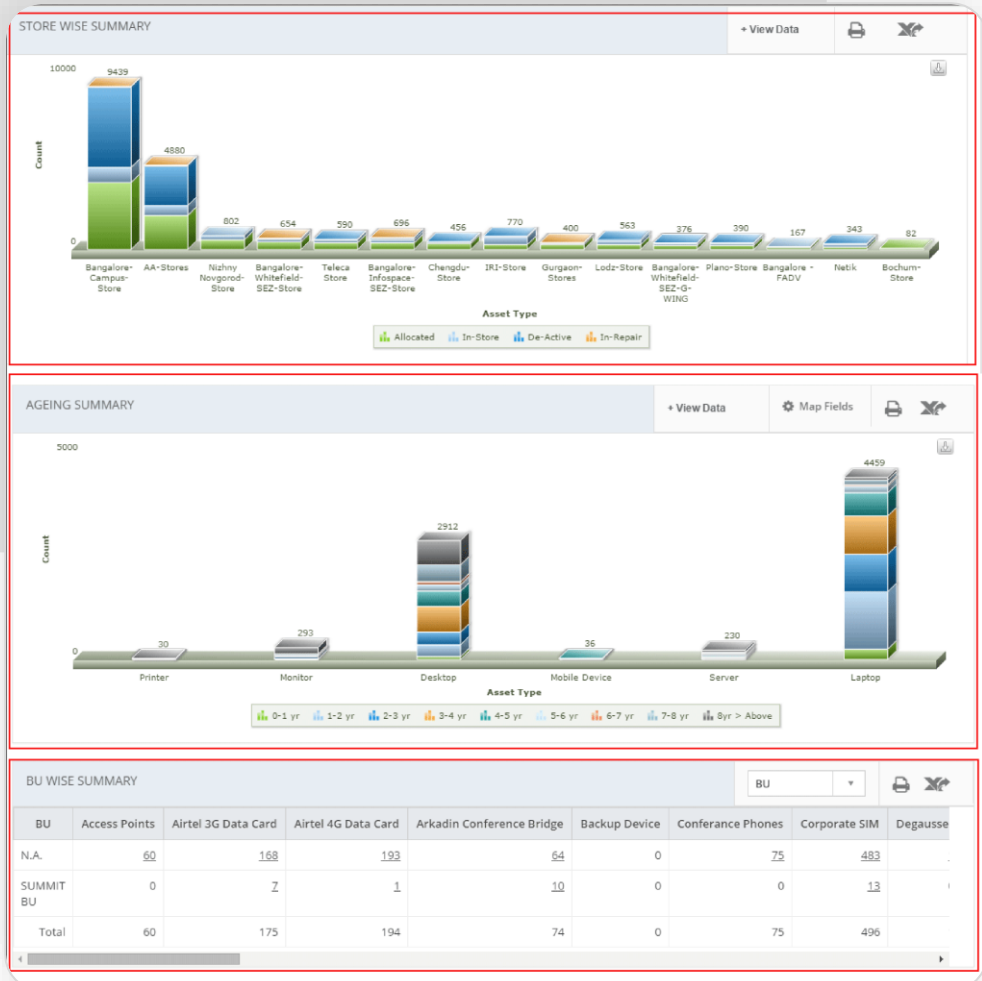
SymphonyAI Asset Management makes it easier to handle the complete lifecycle of an asset; that is, all the stages from procurement to disposal. It helps manage assets purchased through purchase order management and tracks the hardware and software inventory of these assets.



SymphonyAI manages asset deployment, specifications, monitoring and calibration, costing, and tracking from a single system. It plans the inventory to meet requirements more accurately by making the right parts available at the right location, when required.

Management of IT and non-IT assets

- IT Asset Management:** Multi-company and multi-site management of workstations (personal computers, laptops, PDA, terminals, workstations, X terminals), servers, network devices (hub, router, etc.), peripherals (printer, scanner, etc.), internal components (processor, extension card, mass storage device, etc.), and software licenses.
- Non-IT Asset Management:** Furniture, phone equipment, office equipment, security, vehicles, etc.



IT asset discovery

SymphonyAI provides multiple modes to discover IT assets, such as active directory scanning, agentless IP subnet scanning, and agent-based scanning. SymphonyAI scans and audits the heterogeneous environment across the entire network connected over LAN, WAN, and VPN. It ensures comprehensive discovery across various platforms like Windows, MAC, UNIX, and Linux.

SymphonyAI hardware/software inventory

SymphonyAI Asset Management provides detailed hardware inventory reports about workstations in the network, such as OS details, CPU details, network information, hard disk details, RAM slots, etc. Software inventory reports provide details about the software installed on workstations across the network. It helps to group licensed software, enabling IT to track the total number of actual installations versus purchased software licenses. It can help identify redundant hardware and software installations as well as details about the actual software usage.

JOB DETAILS ▸ ASSET DETAILS

System Information										
System Type	System Name	Model No	Serial No	CPU	RAM Size (GB)	RAM Quantity	HDD Size (GB)	HDD Serial No	IP Address	User Name
Desktop	INBE01SUV006	Virtual Machine	5798-7383-7976-5279-1039-9984-62	Intel(R) Xeon(R) CPU E5507 @ 2.27GHz - 4 Core	12	2	399	2	10.99.8.61	

Computer Information							
DNS Host Name	Description	System Type	Domain	Number of Processors	Primary Owner Name	Admin Password Status	Network Server Mode Enabled
INBE01SUV006	AT/AT COMPATIBLE	x64-based PC	Symphonyteleca.com	1	Windows User	Yes	Yes

Operating System									
Caption	OS SKU	Serial Number	Boot Device	Build Type	CSD Version	Manufacturer	Max Number of Processes	Max Process Memory Size (GB)	Last Boot Up Time
Microsoft Windows Server 2012 R2 Standard	7	00252-00108-04383-AA004	\Device\HarddiskVolume1	Multiprocessor Free		Microsoft Corporation	4294967295	127	2015-7-30 14:34:2

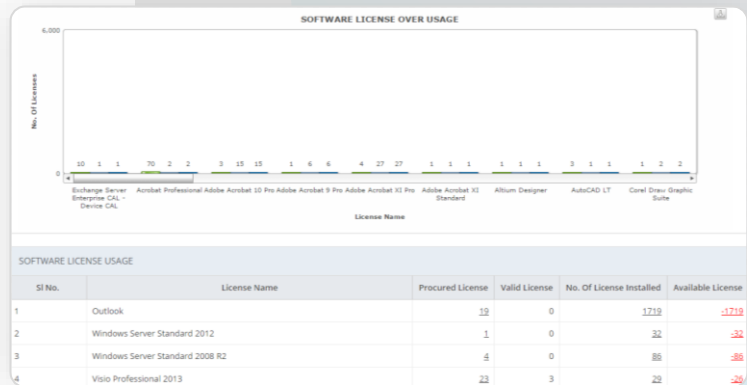
Processor Details												
Name	Caption	Processor ID	Bit	Architecture	Availability	Current Clock Speed	Current Voltage	Device ID	Load Percentage	Number of Cores	No of CPU	Manufact
Intel(R) Xeon(R) CPU E5507 @ 2.27GHz	Intel64 Family 6 Model E5507 Stepping 5	1F8BFF000106A5	64	9	3	2260	12	CPU0	13	4	1	Genuine

BASE BOARD							
Name	Description	Serial Number	Product	Manufacturer	Removable	Requires Daughter Board	Active
Base Board	Base Board	5798-7383-7976-5279-1039-9984-62	Virtual Machine	Microsoft Corporation	No	No	Yes

BIOS					
Name	Serial Number	Description	Manufacturer	Current Language	Version
BIOS Date: 03/19/09 22:51:32 Ver: 09.00.04	5798-7383-7976-5279-1039-9984-62	BIOS Date: 03/19/09 22:51:32 Ver: 09.00.04	American Megatrends Inc.	enUS	VIRTUAL - 3000919

Hardware/software variance reports

SymphonyAI Asset Management has a real-time reporting mechanism displaying the variance in attributes of the hardware and software assets discovered during asset discovery.



Software license compliance metering

SymphonyAI Asset Management helps organizations understand software license usage and the use of unauthorized software. It acts proactively to stop unauthorized usage and problems associated with it by real-time reporting. It manages all license types like OEM, enterprise, free, named user, node, processor based, core-based, trial versions, etc.

It sends alerts when an unauthorized software installation is detected, thereby, ensuring software compliance on an ongoing basis, helps the IT team stay up-to-date with software information, and saves time during software audit process. It also helps to understand the usage of software licenses and its usage by users.

The dashboard shows a table titled 'SOFTWARE VARIANCE' with columns for Asset ID, Serial Number, Host Name, Employee ID, and Employee Name. The table lists several entries with their respective details:

Asset ID	Serial Number	Host Name	Employee ID	Employee Name
49820	00-10-18-00-00-00	INBEDW015063A	15069	Bilaji Pandu
49746	4IPPT85	INBEDW015342A	15342	Ashur Saha
49332	COXBB85	INBADW007251A	TIN7251	Thunbi VINAYAGAN
49331	ZZSIB85	INBEDW015297A	15297	Lokesh Chauhan
48735	P25CIG1	INBEDW014982A	14982	Karuna Kurnari Sarethy
48731	6XNBB85	INBEDW015262A	15262	Nikshay Prabhakar Doda
48471	PS02V02	INPLDW011725A	11725	Vaibhav Manoharrao Balkhande
48470	PS02V02	INPLDW011299A	11299	Chirag Jadhav
48469	PS02V02	INPLDW007863A	7863	Jyashree Kolambe
48468	PS02V02	INPLDW011430A	11430	Chirag Nagpath Kale

Software delivery management (patch management)

SymphonyAI Asset Management provides deployment of software (MSI packages) to the Microsoft environment from the central console. It can also uninstall any software or a set of softwares remotely from a centralized console with a single click.

IT asset ownership

SymphonyAI IT Asset Management provides complete ownership inform on about assets along with hardware and software inventory information. It helps to provide a clear picture about who owns what and what is available in store for deployment.

Asset appreciation calculation

SymphonyAI Asset Management provides two methods to calculate the asset depreciation values: straight line method and down value method. Custom formulas can be also created.

Vendor contract management

SymphonyAI Asset Management provides comprehensive contract management support for purchase, lease, rental, warranty, AMC, user-defined contracts with pre-determined alerting mechanisms.

User allocation/deallocation

The solution provides various templates for allocation or deallocation of assets. User details are auto-populated via active directory.



Alerts and reports

It has a very effective alert and reporting mechanism where alerts are triggered when there is a violation in the defined thresholds. Various graphical reports for assets can be generated based on category, location, customer, and aging of the assets. This can be further drilled down to the incident record ID. Various other reports, such as hardware variance, software variance, asset variance, depreciation, software compliance, and software licenses can be generated.

Repair and maintenance history

The solution provides various templates for tracking the maintenance of assets and related records with complete history information.

About SymphonyAI

SymphonyAI's AI-driven platform provides enterprise-grade capabilities made easy, for the most cost-effective solution. The advanced, modular solution unifies service management, asset management, and service automation into a single, easy-to-use platform. Enterprises and service providers use SymphonyAI to dramatically reduce the cost and complexity of their IT management while improving efficiency, productivity, predictability, and control. Leading enterprises across financial services, healthcare, manufacturing, education, and many more verticals are delivering exceptional user experiences while lowering IT costs using SymphonyAI.

Request a demo or contact us for more information

symphonyai.com/itsm/get-started

