



SymphonyAI Asset Management

Business challenge

The sheer volume and diversity of devices and software that organizations must manage in today's complex business environment is compounded by IoT and mobile devices and bring-your-own-device (BYOD) policies. IT professionals must keep track of this ever-expanding range of assets and ensure they are all up-to-date and secure. Additionally, cloud computing and SaaS have made it more difficult for organizations to monitor software license usage, while data security and privacy are critical concerns.

SymphonyAI Asset Management

SymphonyAI Asset Management automation application helps organizations manage both IT and non-IT assets more efficiently and effectively throughout their lifecycle, from procurement to disposal. A no-code approach and an extremely scalable architecture delivers lightning-fast performance.

Benefits

Reduce Capex and Opex

Track business unit spending and minimize wastage throughout the asset lifecycle.

Optimize asset utilization

Maximize the value of your assets by tracking usage and redeploying under utilized resources.

Enforce compliance

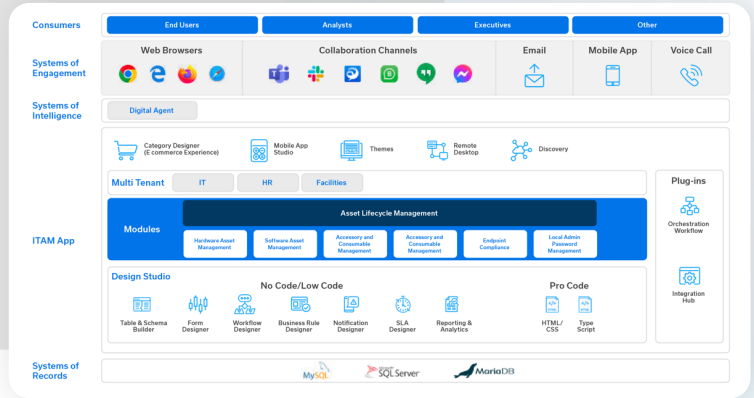
Mitigate technology risks such as license compliance, renewals and pilferages with ease using SymphonyAI's robust compliance features.

Improve operational efficiency

Leverage workflow automation to streamline asset lifecycle processes, such as deployment, allocation, maintenance and retirement.



ITAM application architecture



Unlock new possibilities with SymphonyAI ITAM



Rapid, consistent, and user-friendly

- Innovative no-code Design Studio to design and customize workflows and manage asset management functionality
- 50+ built in widgets to create powerful forms
- Reusable templates for asset management for rapid workflow management
- Drag-and-drop functionality and reusable workflows
- Condition-based automatic update of value using Business Rules



High performance

- Lightweight app with advanced technology
- Design complex workflows seamlessly
- Gain holistic asset visibility
- Set/ get data from third party apps as per need
- Streamline your entire procurement process
- Automate workflow tasks for high productivity
- Integration with third-party IT systems and applications
- Enhanced self-service with knowledge articles



Tailored user experience

- Personalised Service Portal with 20+ built-in widgets
- Notifications in recipient's preferred language
- Create tasks with automatic notifications
- Real-time visibility across the entire asset inventory
- Workflows with configurable status options
- Module dashboards as one stop information shop



Reporting and analytics

- Comprehensive reporting and analytics capabilities
- Track and measure service performance and trends
- Build custom reports and dashboards as required



High-scale

- Scalable platform with multi-tenant support for large enterprises
- Reusable templates
- Customizable with pro-code features
- Multi-language setup and support
- Easy setup of integrations with other applications
- Optimize asset performance



Security

- Access controls at field level in forms
- PII encryption at field level
- Define access control at the form and field level
- Robust compliance and governance

Request a demo or contact us for more information

symphonyai.com/itsm/get-started/

